Welcome to the I.G. Brown Training and Education Center



Our *Mission*: Train and educate today's Airmen for tomorrow's fight.

Our Vision:

The most agile, innovative, and resilient total force training and education provider.

Table of Contents

1.	<u>General Information</u>
	General Policies
	Amenities4-5
	Guest Responsibilities5
2.	<u>Telephone Information</u>
	Important Phone Numbers6
	Emergency Facilities6
	Quick Reference Phone Listing
3.	Base Facilities
	Base Facilities
	Worship Schedule8
4.	Dining Information
	Dining - On Base
	Dining - Off Base9
5.	Maps
	TEC Campus Map10
6.	Television and Radio Information
	Local Television Programming11
	Radio Stations
7.	Transportation
	Transportation Information
	Area Automobile Rental
8.	About
	I.G. Brown TEC History14
	Colonel Angela M. Tapia 15-16



General Policies/ Amenities

Internet Access

All guest rooms include complimentary wireless internet access.

Name: TECwifi Password: #TECguest

Key Card

If you lose your key card or have issues accessing your room, please contact the front

desk. DSN: 336-3302 COMM: 865-336-3302

Linen and Towels

Please do not remove linen or towels from our dormitories. Towels will only be changed if left on the floor. If you wish to reuse them, please hang them up on the towel hanger.

If you need additional linen or towels, please contact the front desk.

Lost and Found

The lost and found section is maintained by the TEC Lodging Office.

Smoking Policy

All rooms have been designated non-smoking, to include E-cigarettes and smokeless tobacco. There is a designated smoking area located next to the TEC Lodging Office at the picnic tables. If you wish to hang out at the smoke area, you will need to return to your room to use the restroom. The lodging office does not have a public restroom.

Parking

Please park in designated guest parking areas only. Please observe all parking signs and pavement markings. Vehicles in violation of this policy will be reported to Security Forces and may be towed at guest expense.

Fire Safety

Please adhere to the following:

- Do not smoke in the rooms.
- Do not burn candles, potpourri, or incense in rooms.
- Flammable liquids (gasoline, charcoal lighters, cleaning fluid etc.) are not allowed in the rooms.
- Additional cooking/heating devices (space heaters, hot plates) are unauthorized.
- Never leave heated cooking appliances unattended.
- Do not place hot appliances (irons, blow dryers, coffeepots, etc.) in drawers or cabinets.
- Do not overload electrical outlets. Multi-plugs and power strips are prohibited.
- Do not leave electrical appliances on when unattended.
- Practice good housekeeping (clean up messes, bag any dirty clothes, and keep wet clothes away from heat sources).



Housekeeping

Housekeeping staff will conduct a wellness check every 3 days regardless of privacy tag being used. Housekeeping starts at 0730 Monday – Friday and 0800 Saturday – Sunday.

Pet Policy

Pets are not authorized inside dormitory facilities.

Safeguard Your Personal Belongings

Guests are responsible for safeguarding their belongings. Please secure money or high value items in the personal safe located within the room.

Check-in/Check-out Procedures

You must check-in at the front desk of the TEC Lodging Office upon arrival.

Lodging office is open 24 hours a day, 7 days a week.

To check out, all visitors must return their key card to the front desk prior to departure.

 For students attending EPME, a check-out card will be placed under your door a few days prior to graduation with instructions. Please ensure this is returned to the front desk prior to departure.

Amenities

- Televisions, microwaves, and refrigerators are provided in all rooms or dayrooms.
- There are washing machines and clothes dryers in all dormitories. These machines are provided free of charge to our guests and located on every floor in the dayrooms.
- Mail and packages will be received by the student operations office for students. Guests should check with their instructor periodically to see if they have received any.
- ATMs are located outside the Base Exchange and inside the front door of the dining facility.
- Wilson Hall (Gym) is open 24/7
 - o Operating hours: 0500-2100
 - Outside these hours you will use the cypher door on the rear of the building next to the track.
 Students check with instructors. TDY members check with TEC POC.
 - o If you use Wilson Hall outside operating hours, we highly encourage the wingman concept.



TEC Campus Amenities



https://youtu.be/QQfmGilw-1w

TEC Off-campus Amenities



https://youtu.be/Gw2JTwOP3Yk

All occupants are responsible for:

- Any damage to the rooms or furnishings.
- Ensuring personal items are not left on bed (housekeepers are not authorized to handle personal items, therefore; if items are left on beds the housekeepers will not make the bed).
- Ensuring quarters are kept neat and orderly at all items.
- Ensuring all personal and valuable items are safeguarded appropriately. TEC is not responsible for lost or stolen items.
- Reporting any problems with maintenance or otherwise to the front desk immediately.
- Cooperate with housekeepers for room access. For safety reasons the housekeepers are required to enter all quarters every third day, regardless of a "Do Not Disturb" sign on the outside of the door.
- Ensuring all items are accounted for upon check in/out. Guest will be charged
 market value plus a handling fee for any items missing such as utensils, hangers,
 towels, etc.
- Motorcycles, bicycles, and auto parts are not allowed in rooms or hallways.
- Firearms are not authorized on base.
- Do not use our towels and washcloths for cleaning your shoes, cars or when changing your hair color etc. In most cases this ruins the item. If you need rags, please contact the Front Desk.



Important Phone Numbers

TEC First Sergeant Office: 865-336-3866 **Cell:** 865-742-7640

Chaplain Office: 865-336-3217 **Cell:** 865-742-7642

SAPR (134th ARW) Office: 865-336-3206 Cell: 865-405-2828

Campus Operations Office: 865-336-3855 **Office:** 865-336-5090

EPME Student Ops Office: 865-336-3558 **Office:** 865-336-3559

TEC Lodging Office Office: 865-336-3302

Emergency Facilities

If you dial 911 from a cell phone, it will route off-base to emergency services and response times will be longer. If you dial 911 from a base phone, it will route to on-base emergency services.

Only dial 911 when life or property is in imminent danger

On Base

BDOC (Emergency Only) 865-336-3091

Security Forces (Non-Emergency Only) 865-336-3275

Building 120

Off Base

American Family Urgent Care 865-238-2006

1015 Hunters Crossing, Alcoa, TN 37701

East TN Medical Group 865-984-3864

266 Joule Street, Alcoa, TN 37701

Blount Memorial Hospital 865-983-7211

907 E. Lamar Alexander Parkway, Maryville, TN, 37804

University Of Tennessee Medical Center 865-305-9000

1924 Alcoa Hwy, Knoxville, TN 37920

Local Authorities 911



Quick Reference Phone Listing

865-336-3400 **Base Exchange BDOC** 865-336-3275 865-268-2997 **Credit Union (ETMA) Family Readiness** 865-336-3107 **ID Cards** 865-336-3254 **Lodging Office** 865-336-3302 **Rocky Top Dining Facility** 865-336-4301 **Rocky Top Automated Menu** 865-336-4343

Base Facilities

134 th Military Personnel Section	Monday – Friday	0800-1530
134 th ID Section	Monday – Friday	0800-1530
Base Exchange	Monday – Friday Saturday Sunday	0600-1800 0900-1700 0900-1700
134 th UTA BX Hours	Saturday-Sunday	0600-1800
Family Readiness	Monday – Friday	0800-1530
Wilson Hall	Monday – Sunday 24/7 Access use cypher door.	0500-2100



Worship Schedule

Hours are subject to change based off EPME student schedule. Please contact the TEC Chaplain for more information.

Wingman Hall (Bldg. 401) Office: 865-336-3526 Cell: 865-742-7642

401 Murphy Street

Chilin' with the Chaplain Wednesday & Friday 0730

Protestant Worship Service Sunday 1115

<u>Dining – On Base</u>

Rocky Top Dinning Facility	Day of the Week	Hours of Operation	Cost
Breakfast	Mon-Sun	0545-0800	\$4.35
Lunch	Mon-Sun	1045-1300	\$7.00
Dinner	Mon-Sun	1645-1830	\$6.05

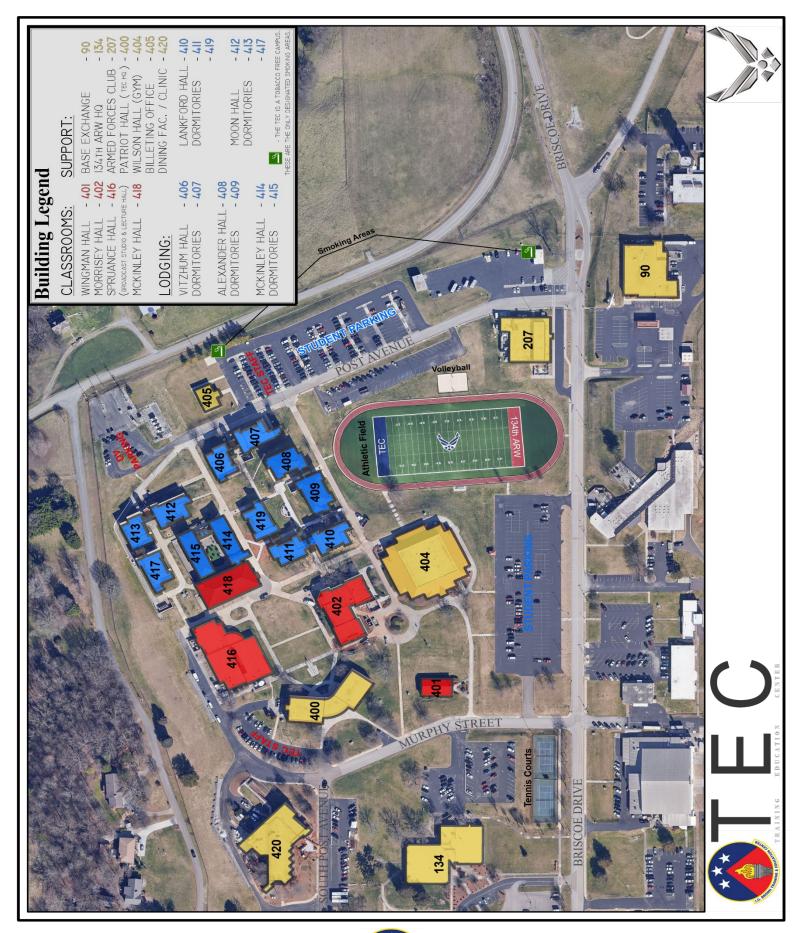




<u>Dining – Off Base</u>

Applebee's	2564 Alcoa Hwy, Alcoa, TN 37701	865-984-6444
Blackhorse Pub and Brewery	441 N Hall Rd, Alcoa, TN 37701	865-448-5900
Blaze Pizza	1053 Hunters Crossing, Alcoa, TN 37701	865-233-9770
Blue Moose Burger's and Wings	334 Fountain View Cir, Alcoa, TN 37701	865-233-4667
Bluetick Tavern	128 W Broadway Ave, Maryville, TN 37801	865-983-0808
Bojangles	2468 Alcoa Hwy, Alcoa, TN 37701	865-984-4325
Buffalo Wild Wings	224 Hamilton Crossing Dr, Alcoa, TN 37701	865-983-5677
Chapulines Street tacos	2024 E Hunt Rd, Maryville, TN 37804	865-980-8195
Chick-Fil-A	1031 Hunters Crossing, Alcoa, TN 37701	865-981-9993
Cracker Barrel	771 Louisville Rd, Alcoa, TN 37701	865-982-1277
El Sazon Mexican Restaurant	2650 Alcoa Hwy, Alcoa, TN 37701	865-681-8100
IHOP	906 Turner St, Maryville, TN 37801	865-981-9677
McAlister's	465 Marilyn Ln, Alcoa, TN 37701	865-380-0012
McDonald's	2506 Alcoa Hwy, Alcoa, TN 37701	865-984-0327
O' Charley's	364 Fountain View Cir, Alcoa, TN 37701	865-379-9424
Panda Express	506 Foothills Plaza Dr, Maryville, TN 37801	865-984-3130
Panera Bread	733 Louisville Rd, Alcoa, TN 37701	865-379-2306
Pizza Hut	2418 Airport Hwy, Alcoa, TN 37701	865-970-2648
Ruby Tuesday	2055 Alcoa Hwy, Alcoa, TN 37701	865-342-3280
Salsarita's	715 Louisville Rd, Alcoa, TN 37701	865-981-4306
Shrimp Dock	321 S Calderwood St, Alcoa, TN 37701	865-233-7447
Sonic	2506 Alcoa Hwy, Alcoa, TN 37701	865-984-0327
Starbucks	121 Cusick Rd, Alcoa, TN 37701	865-982-0642
Subway	2580 Alcoa Hwy, Alcoa, TN 37701	865-984-9487
Taco Bell	2616 Alcoa Hwy, Alcoa, TN 37701	865-681-8110
Texas Roadhouse	1125 Franck St, Alcoa, TN 37701	865-984-4140
Waffle House	3009 Alcoa Hwy, Alcoa, TN 37701	865-983-9984







Local Television Programming

General Viewing	Channel #
ABC	5
NBC	7
WB	8
Fox 43	9
Stars	10
StarsHD	11
Stars Comedy	12
Encore Action	13
Stars Edge	14
ESPN	16
ESPN2	17
NFL	18
Golf	19
FS1	20
SEC	21
TNT	28
TRU TV	29
USA	30
FOX NEWS	31
CNN	33
WEATHER	34
AWE	37
HGTV	39
TLC	40
A&E	42
LIFE	43
AMC	44
FREEFORM	45
COMEDY CENTRAL	48
TEC-TV	95



Local Radio Programming



<u>Transportation Information</u>

Please contact the companies listed below for pricing information and to schedule transportation.

*Please note: All taxi company drivers are required a background check and vehicle search prior to gaining access to the installation unless the driver has a valid Military ID.

Company	Contact Information
1-N-Only Taxi	865-740-8026
	1nonlytaxi.com
Discount Taxi	865-755-5143
	knoxvilleairporttaxi.com
Sunday Taxi	865-518-1223
	Taxiserviceknoxville.com
Lightning Taxi LLC	865-719-4330
	Lightningtaxi.us

Area Automobile Rentals

Alamo Rent A Car 2055 Alcoa Highway	844-868-8507
Avis Car Rental 2055 Alcoa Highway	865-970-8448
Enterprise Rent-A-Car 2010 Airport Hotel Drive	833-886-0851
Hertz 2055 Alcoa Highway	865-342-3232
National Car Rental 2055 Alcoa Highway	844-868-8508
Thrifty Car Rental 2055 Alcoa Highway	865-342-3250



History of I.G. Brown Training & Education Center



In 1966, Air Force Maj. Gen. I. G. Brown, the first officer assigned as Director of the Air National Guard, was invited to speak at a noncommissioned officer academy graduation at Hamilton Air Force Base, Calif. He was impressed by the enthusiasm and professionalism of the staff, particularly the Vice Commandant, Chief Master Sgt. Paul H. Lankford, and by the students. This event planted the seed of an idea that the Air National Guard should have an NCO academy to increase the professionalism of the enlisted corps.

After a great deal of planning, discussing, persuading, and convincing, the Air National Guard NCO academy was founded. Brown hired Maj. Edmund C. Morrisey of the Texas Air National Guard and the same Chief Master Sgt. Paul H. Lankford who had so impressed him to be the two leaders to make this new venture successful. The center was established in 1968 with the first classes held in an aircraft hangar. Today's campus is called the I.G. Brown Training and Education Center and is the heart of leadership training for more than 4,200 Guard, Reserve, regular Air Force and international students per year who attend professional military education and continuing education.





The campus is a registered U.S. Air Force Historical Holding. The historical holding preserves contributions to Air Force training and education as well as showcases those who contributed to its success. There are roughly 2,700 historical items on TEC's inventory, and more than a dozen special heritage displays.





BIOGRAPHY



UNITED STATES AIR FORCE

COLONEL ANGELA M. TAPIA

Col. Angela M. Tapia is the 19th Commander, I.G. Brown Training and Education Center, McGhee Tyson Air National Guard Base, Tennessee. In this role, she is responsible for more than 4,000 in-resident students annually from the Total Force, U.S. Coast Guard, and International Non-Commissioned Officers. She provides leadership for an average of 13 Enlisted Professional Military Education courses and 30 Professional Continuing Education session per year. She is also responsible for the Air National Guard's premiere \$7 million video production/broadcast center.

Colonel Tapia is a graduate of the Academy of Military Science at McGhee Tyson ANGB, Tennessee. She served in the New Mexico ANG as an enlisted Airman for more than 11 years before earning a commission in 2005. She was instrumental in establishing the New Mexico National Guard's State Partnership Program with Costa Rica as well as standing up the first Total Force Personnel Intelligence Formal Training Unit (PR-IFTU) at the 150th Special Operations Wing. As a Maintenance Officer, Colonel Tapia deployed in support of Operation Iraqi Freedom to Balad Air Base, Iraq.

Prior to her current assignment, Colonel Tapia was dual hatted as the Commander, Headquarters Air National Guard Readiness Center Detachment 41 and Air National Guard Advisor to Headquarters Air Reserve Personnel Center, Buckley Space Force Base, Colorado



EDUCATION

2002 Associate of Applied Science, Education and Training Management, Community College of the Air Force 2003 Bachelor of Science, Occupational Education with specialization in Business Management, Wayland Baptist University, Plainview, Texas

2004 Associate of Applied Science, Human Resource Management, Community College of the Air Force

2005 Commissioning, Academy of Military Science, McGhee Tyson Air National Guard Base, Tenn.

2011 Squadron Officer School, Maxwell Air Force Base, Ala., by correspondence

2017 Master of Military Arts and Science, Operational Warfare, Air University

2017 Air Command and Staff College, Maxwell AFB, Ala., by correspondence

2017 Wilson Center Foreign Policy Fellowship, Washington, D.C.

2017 Master's Certificate in Legislative Studies, Government Affairs Institute at Georgetown University, Washington, D.C.

2021 Air War College, Maxwell AFB, Ala., by correspondence

2022 National War College, Master of Science, National Security Strategy, Fort Lesley J. McNair, Washington, D.C.

2023 Strategic Mindset Seminar, Stimson & Associates, Inc., Arlington, Va.



ASSIGNMENTS

- 1. April 2005- April 2008, Officer in Charge, Equipment Maintenance Flight, 150th Maintenance Group, Kirtland Air Force Base, N.M.
- 2. August 2005 April 2008, International Affairs Specialist, Joint Force Headquarters, New Mexico National Guard, Santa Fe, N.M.
- 3. April 2008 May 2011, Commander, Maintenance Operations Flight, 150th Maintenance Group, Kirtland AFB, N.M.
- 4. May 2011 May 2013, Flight Commander, 250th Intelligence Squadron, Kirtland AFB, N.M.
- 5. May 2014 July 2015, Wing Executive Staff Officer, 150th Special Operations Wing, Kirtland AFB, N.M.
- 6. May 2013 November 2015, Chief, Personnel Recovery Intelligence Formal Training Unit, 150th Operations Support Squadron, 150th Operations Group, Kirtland AFB, N.M.
- 7. December 2015 December 2016, Legislative Liaison, Office of Legislative Liaison, National Guard Bureau, the Pentagon, Arlington, Va.
- 8. January 2017 December 2017, Air Force Legislative Fellow, Washington, D.C.
- 9. January 2018 December 2019, Special Assistant, Office of Assistant Secretary of Defense, Legislative Affairs, the Pentagon, Arlington, Va.
- 10. December 2019 July 2021, Aide-de-Camp to the Secretary of the Air Force, the Pentagon, Arlington, Va.
- 11. August 2021 June 2022, Student, National War College, Fort Lesley J. McNair, Washington D.C.
- 12. July 2022 November 2023, Commander, Air National Guard Readiness Center Detachment 41, Dual hatted Air National Guard Advisor to the Commander, Headquarters Air Reserve Personnel Center, Buckley Space Force Base, Colo.
- 13. December 2023 present, Commander, I.G. Brown Training and Education Center, McGhee Tyson ANGB, Tenn.

MAJOR AWARDS AND DECORATIONS

Defense Meritorious Service Medal
Meritorious Service Medal with three devices
Joint Service Commendation Medal
Air Force Commendation Medal with two devices
Army Commendation Medal with one device
Air Force Achievement Medal with one device
Army Achievement Medal with one device

EFFECTIVE DATES OF PROMOTION

Second Lieutenant, April 2005 First Lieutenant, April 2007 Captain, April 2009 Major, January 2014 Lieutenant Colonel, January 2018 Colonel, November 2022

(Current as of December 2023)

